




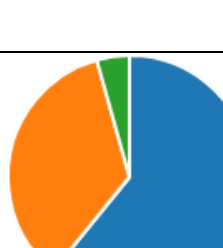
Response to Parent Questionnaire - March 2019





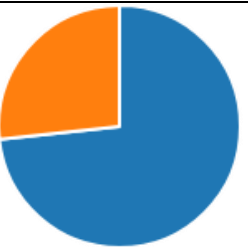

Thank you to all of those who completed the questionnaire given out at the Spring term parent's evenings.

We had 46 responses, the majority of which were extremely positive. These positive results confirm to the staff and governors that the hard work of all involved with educating our pupils, is appreciated and acknowledged – thank you.

We know that we cannot please all of the people all of the time and it is important that, when we do get the rare negative comment, the Senior Leadership Team discuss the comments and decide whether actions need to be taken to change policies or procedures. However, it would be wrong to make changes for a very small number of parents when the majority are perfectly happy with what is currently in place.

Strongly Agree	Agree	Disagree	Strongly Disagree

Question	Parent response	School's response
My child enjoys school		Part of our school vision is that children are happy whilst in our care. It looks like we've got this right.
The school keeps my child safe		Safety is paramount in school. It is reassuring to hear that parents feel that their children are safe at school.
The school informs me about my child's progress		Over the last couple of years, we have worked hard to develop new ways of keeping parents informed about their child's progress, which include; Class Dojo, end of term assessments and new and improved end of year reports.
My child is making good progress		Children enter school at different starting points, and it is our aim that all pupils make good to outstanding progress during their time with us.

<p>The teaching in the school is good</p>		<p>All staff in our school work tirelessly to ensure the children get a good deal whilst in our care. It means a lot to us that this is recognised by parents.</p>
<p>The school helps me to support my child's learning</p>		<p>We know parents enjoy helping their child learn at home and so it's great to see that parents agree that we provide enough support to help them do this.</p>
<p>The school meets my child's particular needs</p>		<p>All children are different. It is crucial that we treat all children as individuals and allow them to flourish in their own way. We would hope that, if parents felt their child's needs were not being met, that we would do all we could to rectify this once this was raised by the parent/carer.</p>
<p>The school deals effectively with unacceptable behaviour</p>		<p>It's great that parents acknowledge that we deal with negative behaviour well. Although behaviour in our school is outstanding, there are still times when pupils may need more guidance to make the right choices.</p>
<p>The school takes account of my suggestions and concerns</p>		<p>We have an open-door policy and would welcome any ideas and suggestions you may have to improve our school.</p>
<p>The school is led and managed effectively</p>		<p>Leadership of the school is not just the Headteacher's job. I am ably supported by a Deputy Headteacher, a Senior Leader and many Middle leaders. In addition, the governors also support the leadership team to ensure a high quality of leadership in our school. It's</p>

		great to see that so many parents recognise the great team we have.
Overall, I am happy with my child's experience at school		This is fantastic to see. As part of our school vision, it is crucial that our children are happy to be in school and we've definitely got this right!

Parents individual comments

Parent comment	School response
The school has helped improve my child's confidence and learning. He has grown in both so much since attending this school, compared to previous school. In the incident of unacceptable behaviour towards my son the school was supportive and quick to act effectively resolving the situation and helping both parties.	This is music to our ears. We pride ourselves on working hard to make pupils feel welcome. I am glad to see that you were happy with how we dealt with that particular incident.
Q7- Could do with more support for children with attention difficulties. Q8- Although it is improving. Although my son started school in Jan 2018, we experienced a few teething problems, however 2019 seems to have started well and we are happy with how this year has progressed so far. We are looking forward to working with staff to continue in a positive way.	We are currently accessing some staff training on Attention difficulties which will equip us with more tools on how to best support pupils with these issues. At times, some pupils need a little time to settle in to a new school and it's great to see that this pupil has found their feet at St Andrew's.
I would like to be more informed about how my child is getting on and what I can do to help her at home.	This issue has been fully explored in the questionnaire regarding communicating progress with parents. We can only report on progress after assessments are made either half termly or termly. If there were any sudden declines in progress our teachers would contact parents in between.
Q3- Only informed of progress by end of term report. Q10- I disagree with this as lately it seems to all about money. Events for children are always quite expensive and don't know how parents with more than one child affords it.	Please see response above regarding progress. This is a tricky one to get right as schools are being constantly squeezed of funding. We want our children to have the best experiences but sadly, these experiences come at a cost. We try extremely hard to reduce costs for parents and supplement trips to support parents financially this is limited due to the lack of funding from the Government. Unfortunately, it looks like this situation is not going to improve and will only worsen over times. I would ask parents to write to their local MP's expressing their concerns over school funding.
My child has on going issues with handwriting, this has been dealt with in a positive way	That's fantastic to hear that you are happy with the support your child has been offered. Our

involving occupational health to provide him with any help he has needed.

SENDco is very good at sourcing the right referrals, resources and support for our children who need that little extra help.